

Frequently Asked Questions

About The Course

What courses are available?

The two-year part-time course for diploma graduates in Malaysia includes:

BSc Hons Applied Rehabilitation (Physiotherapy)

BSc Hons Applied Rehabilitation (Occupational Therapy)

BSc Hons Medical Imaging

BSc Hons Adult Nursing

I can see that there is only one intake per location per annum. Is there a possibility for the course to be offered twice a year?

Although approved delivery for the course has been offered to be delivered twice yearly, current applications have been lower in the last few years following Covid and to maintain viability and a positive student learning experience we are currently recruiting to one cohort per year on the Malaysia peninsula during January. However, due to increased demand from East Malaysia AHP's we will commence offering this course at UITM, Sabah, again at present one cohort per year- intake July.

Is this a distance learning course?

This course has not been approved as a total distance learning course. This course is delivered following a hybrid structure with the use of face-to-face study blocks at UITM and the rest of learning online. The delivery has been informed by consultation with staff, students and UITM.

Can we opt for fully online learning?

We do not offer or have approved a fully online course.

With the hybrid model of block learning and online learning with recorded materials, can I know how many hours per week do we need to engage with our lecturers?

The course handbook provided on commencement to the course identifies modules to be studied and an overall schedule of delivery. Each module guide clearly identifies the taught and directed study hours, and each module leader will clearly articulate this on day one of each module.

Where are courses being offered?

Currently the face-to-face content of the course, or study block, is held at UITM Puncak Alam. However, due to increased requests from AHP's in East Malaysia the course has been recently approved to be delivered at UITM Kota Kinabalu. The first course commences June 2025, subsequent delivery for Kota Kinabalu will be July.

Any difference to the course modules between Puncak Alam and Kota Kinabalu?

There will be no difference to the course structure and module content across locations. The current plans are to recruit to Puncak Alam January and Kota Kinabalu July.

Would it be the lecturers teaching in these two location?

The module teams will be teaching in both locations.

Can I transfer to a different location after I have started my studies? For example, I am enrolled at Puncak Alam but I would like to transfer my studies to Kota Kinabalu in my second semester or subsequent semester.

No you won't be able to transfer to a different location.

Entry Requirements

What is the academic requirement?

Students must be registered physiotherapists or occupational therapists, Diagnostic Radiographer or Adult Nurse with a diploma qualification.

Is working experience compulsory?

Students should be currently employed in their profession to allow application of theory to practice.

What is the English requirements?

For students who do not have English Language as their first language, IELTS 6.0 or above (or equivalent).

Can MUET be considered?

MUET is not currently accepted for this course.

What is Teesside University English Test? Is this free?

www.tees.ac.uk/sections/international/english.cfm. The TELT is a free test offered by Teesside University.

How do I arrange for Teesside University English Test? Can it be done online?

We normally work with our Southeast Asia Office to arrange and conduct the Teesside University English Test. Please contact enquiries.sea@tees.ac.uk

How many times can I attempt Teesside University English Test?

If unsuccessful in your attempt, you can retake this test however you need to wait for one-month before retaking this.

Can I be waived from English test?

Yes if you have an English language qualification that demonstrates the University's required level of spoken and written English

Accreditation and Recognition

Are these programmes accredited by MQA?

The programmes are currently accredited with the MQA.

Are these programmes similar to the courses offered by Teesside University in the UK?

No, the courses run at Teesside are for pre-registration students who wish to pursue a career as an AHP. The courses available for Malaysian students have been developed for qualified diploma AHP's/ Nurses who wish to upgrade their qualification as a degree.

Can I use this qualification to work outside of Malaysia?

The courses have been developed and approved for AHP's working in Malaysia, however some graduates have obtained employment in the Middle East.

Can I use this qualification to apply for postgraduate studies in local public/private universities and/or foreign universities?

Yes, you can. You will need to check local university admissions criteria for the recommended classification.

Academic Matters

Can I defer my studies in the midst of my studies? If possible, how do I go about it?

We recognise that at times we all may struggle with various problems that can impact on study. Please contact your course leader in the first instance if you are having trouble so that they can support you. For further information please click on the link below:

https://www.tees.ac.uk/sections/stud/extenuating_circumstances.cfm

What is the maximum candidature period of me to complete the programme?

The minimum completion period from commencement to degree award is two years, but if you have interrupted your studies, the maximum completion period is four years.

How do I access my study materials?

All learning materials and course information are available on our Virtual Learning Environment (VLE) site, we currently use Blackboard Ultra.

How do I engage with my lecturers? What is the turnaround time for lecturers to respond to emails and messages? In the event there is no response after said timeline, who can we refer to?

You can engage with lecturers via their university email account or MS Teams, each module site also has a discussion board for you to pose questions or seek clarification. Turnaround time for lecturers to respond to emails is 3 working days. If there is no response, we then suggest you contact your course leader.

Do I have access to online materials/resource owned by UiTM and TU?

As well as having access to our learning platform - Blackboard Ultra (BB) you will also be able to access Microsoft 365 for emails and key software including Word, Excel and PowerPoint.

As a student you will also have access to our Student Life resources, including online access to our library and information services. Each module will have a reading list that you can access online. We also have a learning hub; this aspect of the library has study guides to help you develop your academic skills.

What is the typical schedule during the block teaching?

During the study block you will have an orientation event normally held on a Sunday, following this you will attend UITM for class-based learning normally 9am-4pm Monday to Thursday. On Fridays, your class will commence at 9am and close at 12 noon. We have a Saturday rest day, and the second week of your study block starts on a Sunday and normally closes on the Wednesday, again 9am to 4pm.

If I were to fail my subject, how do I go about appealing for a reassessment?

If you do fail a module, you will normally be able to have a reassessment granted, however this mark will be capped at 40%. If you fail your reassessment, you may be eligible for a restudy of the module at your own cost. At Teesside we do have a student appeals process, you cannot appeal a mark awarded before work is presented to an assessment board.

If I am not able to complete the programme, would I be getting any award/certification from the university?

If you are unable to complete the course, any module credits gained will be transferred into a relevant fall-back award.

Is using AI for assignments not allowed?

For this course, AI classification is amber which allows you to use AI to structure work or check spelling/ grammar. You will not be allowed to use AI to write your work. When submitting your work, you will also need to submit an AI declaration form, this can be found in your module handbook.

What is the University's plagiarism policy?

Plagiarism is a serious academic offence; you can check out what this means for you:

<https://connect.tees.ac.uk/docs/publicdocumentslibraries/default-document-library/legal-and-governance-services/Academic-Misconduct-Regulations.pdf>

How do I check my results?

You can check your unrated results on the BB learning platform. Once your work is presented to an assessment board, you will be notified of your ratified/official mark by accessing the E-Vision platform.

How soon would I be able to know my results after completing my subjects?

Unrated feedback is normally released twenty working days following the submission date. Results become ratified when they are presented to a progression or award board depending on the year of study. All information will be in the course handbook

Money Matters

How much does this programme cost?

The cost of this programme is reviewed annually by our Senior Executive Team and information can be found on the latest marketing brochure of current cost.

Is there any discount or scholarship?

We currently do not offer any discount or scholarship.

How do I make the tuition fee payment?

Once you have received an offer of study, our finance department will send you an invoice and indicate how payment will be made, this is normally through four installments.

Will I be emailed a reminder for tuition fee payment before semester starts?

Yes we will send reminders.

Once I make payment, do I get a receipt?

Yes. Once you have paid your installment a receipt will be generated and sent to you via email.

If I am not able to make payment as per the payment schedule, what should I do?

We understand that financial circumstances may change, we would strongly advise you to contact our finance department for advice.

What will happen if I do not make payment despite being sent email reminder from university?

If you do not make an installment payment after you have been sent a reminder then your account will be blocked, and you may be financially withdrawn from the course.

Once I make the outstanding payment, how soon will my account be activated?

24 business hours.

While my Teesside University student account is being blocked, how can I submit my assignment? Who do I need to contact as I do not wish to miss deadline.

If your account has been blocked and you cannot access our learning platform or submit work, then you must contact your course leader immediately for support.

Any other financial arrangements which students can engage?

We would recommend you contact our UITM Course Coordinator for information about drawdown of KSWP funds.

Can I get a PTPTN loan for my studies?

No. Our course does not allow PTPTN loan.

Enrolment and Registration

How do I ensure my enrolment with the university?

You will receive an email and link to enroll using our E-Vision portal once your first payment has been received

If I did not get my IT account set up email, what should I do next?

If you did not receive your IT account set up, please contact your course leader and they will advise.

After my deferment, how do I re-enroll for the course?

If you have interrupted your studies, you will be contacted by your course leader to discuss resumption of studies. Once resumption forms have been completed you will then be provided with instructions as to how to re-enroll using our E-Vision portal.

Application and Offer Letter

How do I lodge an application?

You will find the application links within the marketing materials.

Can I submit my application despite missing some required documents?

Application cannot be processed without all documentation. This will be held as conditional to the point we receive all documentations.

Upon submission of application, how soon would I receive an offer from the university?

We aim to have your application processed with an offer made if appropriate within 7 – 14 working days.

For application status enquiries, who can I contact? How fast can I expect a response from my email enquiries?

You would contact the International Admissions Team international.admissions@tees.ac.uk
The University aims to respond to email enquiries within 3 working days

What do I do after I receive my offer?

You need to follow the instructions given in respect of the fees to be paid, together with the deadlines for this

How do I accept my offer for admissions?

This offer must be accepted by email.

Completion of Studies and Graduation

How do I know if I have successfully completed my studies?

You will be informed of your success via E-Vision and you will be able to download your record of progress.

Can I attend graduation in the UK? If yes, can I know how do I go about this? Is there a cost to attend the ceremony in the UK outside of my travel expenses?

Convocation currently is held at the UiTM campus in which you had your study block.

Useful Email Addresses

- Karen Johnson Course Leader email: K.johnson@tees.ac.uk - For detailed academic course enquiries, application status, commencement of intakes and dates, registration, completion of studies, deferment, appeal and any other academic/results matters
- Student Life email: studentlife@tees.ac.uk - Setting up a student account
- Dr Afiq Course Coordinator email: muhammadafiq@uitm.edu.my - EPF, UiTM Support, Study Loan, Letter of Recognition, Application for Leave, Letter for Entry to UiTM Campuses
- records@tees.ac.uk - Request for information on re-print/replacement of transcripts